McKESSON
Empowering Healthcare

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Zoom 9.4

Release Notes

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Known Limitations

Daily Schedule – Updating the status of progress notes imported in a patient's chart using Zoom: When saving and signing a note that has been imported into a patient's chart through Zoom and the note's status is "O" ("Open"), the note's status will fail to be updated and the Note Status column of the Daily Schedule screen will display "OS" instead of "S" ("Saved").

Zoom assigns the universal provider rather than the patient's default provider if no provider assigned: If Patient Records is configured to require a signature for a particular note section, and Zoom is not configured to require a provider for that section, and a note is saved in Zoom without a provider assigned to the note, the note will be saved in the universal provider queue rather than the patient's default provider's review bin.

You can work around this issue by:

1. In Zoom select File > Configuration > **Requirements** tab.
2. Make sure that all note sections that are configured to require a provider signature are, in Zoom configuration, configured to require a Provider.
3. Run the Unsigned Notes report for a list of notes in the Universal Provider's note review bin.

Merging TIFF files: When merging TIFF files together using Zoom, the last page of the merged file will be incomplete.

PDF Files: Depending on system resources, Zoom may not be able to display or process large PDF files.